

# Krames Patient Education Materials

Cerner and Krames have partnered to offer Krames HealthSheets and patient education materials and *Exit-Writer* Emergency Medicine discharge instructions. *HealthSheets* are used to educate in the Inpatient, Ambulatory and Urgent Care/Ambulatory Surgery Center venues. *Exit-Writer* provides education in the Emergency Department. This comprehensive library of clinical educational materials covers illnesses, injuries, treatments, diagnoses, medications, discharge guidelines, release forms, diet directives and special instructions. It is indexed for providing easy searching capabilities. The instructions are available within the context of the clinicians' workflow and are saved directly into the patient's electronic medical record.

Krames patient education material provides over 3,000 instruction topics. All titles are available in English and Spanish with subsets of content available in Russian, Vietnamese, Chinese, Tagalog, Armenian, Hmong, Farsi and Korean. Krames internally develops the content using its team of 60 in-house experts and then utilizes a 3,000+ external reviewer database to have the content reviewed for medical accuracy and a patient-oriented approach. The updates are released quarterly. Additionally, Krames patient education also includes 2,000 Medication Information Sheets, each in English and Spanish, covering prescription, OTC, herbal, and nutraceutical products.

Krames' education content is created with an emphasis on readability and comprehension. Instructions are written in a conversational writing style and commonly used words help make text more understandable and reduce unnecessary calls and return visits. Information is organized in chunks to help simplify the message. Krames *HealthSheets* are 1-2 pages in length and are highly illustrated with anatomical, procedural and lifestyle art. The design features Krames' signature art/text synergy, creating understandable materials that drive positive health behaviors. The art is developed by full time Krames medical illustrators who have masters degrees in medical illustration.

The library of clinical education materials include:

- Illnesses/Diagnoses
- Injuries/Trauma
- Treatments
- Medications
- Discharge guidelines
- Release forms
- Pediatrics
- Cardiology
- Diabetes
- Radiology
- Lab Tests

## Support clinicians, empower patients

Krames provides patients with the latest medical information on disease management, procedures and after care instructions. Krames' products are developed to meet the

current practice guidelines and standards of care of the prestigious organizations such as: American Heart Association, American Diabetes Association, and American College of Gastroenterology, American Cancer Society, and Centers for Disease Control and Prevention, American Lung Association and other like organizations.

The Krames content is accessible along with other clinical documentation and is directly documented in the patient's electronic medical record. The document will contain modifications made to the instructions along with a summary of other information given to the patient such as follow-up instructions,

Frequently used patient education instructions can be accessed more efficiently by storing them as favorites. Instructions can be customized per facility or they may be modified on-the-fly and saved for future use by the clinician. Also, font size can be increased for visually impaired patients and key points can be highlighted.

## Key Benefits

- Streamline clinical workflow and increases efficiency.
- Provide patients with the latest information on disease management, procedures, and after care instructions in an easy to understand format.
- Capture the patient's acknowledgement and understanding of provided instructions
- Provide access to follow up appointment information and prescription writing capabilities

The Cerner *Krames* partnership offers the best of patient education and discharge information within Cerner's seamless discharge process. The solution meets Joint Commission requirements for providing patients with comprehensive educational materials during their care as well as at the time of discharge.

Easily understood education and discharge instructions facilitate the highest quality patient care. The complete and thorough understanding of the illness facilitates a good outcome from the improved communication between the patient and care team.

For more information, visit [www.cerner.com](http://www.cerner.com).